

Tax & Motor Vehicle Hours: 8:00am-4:30pm, Mon-Fri Driver's License Hours: 8:00am-4:15pm, Mon, Wed, Thur & Fri Machel Eichmeier | Treasurer

1215 Edgington Ave, PO Box 391 Eldora, IA 50627

641.939.8232

meichmeier@hardincountyia.gov Property Tax: 641.939.8230 Motor Vehicle: 641.939.8226 Driver's License: 641.939-8238

Fax: 641.939.8245

March 18, 2020

At the Hardin County Board of Supervisors meeting on March 18, 2020, officials have determined that for the safety and concern of the public and the employees due to COVID-19, the Hardin County Courthouse will be closed to the public with limited access. All office hours remain the same and all employees who can work are still working. Please contact each individual courthouse office for procedures and options.

Persons will be greeted by the Security at the East entrance and asked what kind of business that they are needing to conduct and then be instructed to contact the appropriate office to discuss what business that needs to be taken care of. If you are not feeling well or possibly at risk, please refrain from visiting the courthouse.

Treasurer's Office Property Taxes: The best and most secure way to pay property taxes is online. Property taxes can be paid online with a receipt number that can be found on your property tax statement or by calling our office. Property taxes can be paid online at www.iowatreasurers.org. When paying online, you are provided a receipt to print for your records if needed. If you need assistance making the online payment, please call our office and we can direct you. This would be the best method and avoids all exposure with the public. The fee for an e-check payment is only \$0.25.

The next best method is sending the payment by mail. We will process your payment as they are received. If you would like to have a receipt, same as previous practice you will have to provide us with a self-addressed stamped envelope, or an email address and we will be happy to provide you with a receipt. Also, please provide your telephone number with your mailed payment in the event we need to contact you.

The next best method would be dropping off your payment in our drop box located by the street at the East entrance. We ask that you put your payment in an envelope and give us your email address or phone number in the event we need to contact you. If you are needing a receipt you will need to request a receipt.

No payments for property tax will be accepted in person. If you don't know the amount due, you will have to go online and pay or call our office for the amount and either use the mail or our drop box.

Please note: Currently, the deadlines for payments remain in effect.

Treasurer's Office Motor Vehicle: The best and most secure way to pay motor vehicle registration renewals is online. Registrations can be paid online at www.iowatreasurers.org. When paying online, you are provided a receipt to print for your records if needed. If you need assistance making the payment, please call our office and we can direct you. This would be the best method and avoids all exposure with the public. The fee for the e-check is only \$0.25.

The next best method is sending the payment by mail. We will process your payments as we receive them. Please provide a telephone number with your mailed payment in the event we need to contact you.





The next best method would be dropping off your payment in our drop box located by the street at the East entrance. We ask that you put your payment in an envelope and give us your email address or phone number in the event we need to contact you. If you are dropping your payment in our drop box please notice that you can remove the mailing fee from the notice that you received \$1.00 per vehicle if just sticker is needed, \$3.00 if replacement plate is required. If the payment given to us includes the postage, we will not refund the postage but donate it to the Organ Donor Transplant awareness fund.

Any other Motor Vehicle Transactions other than renewals you will need to contact our office to discuss what business that you are needing to take care. We will ask you to provide us with a phone number and we will make provisions to service your needs by appointment.

Treasurer's Office Driver's License: If you need to renew your driver's license, we encourage you to try to renew online at https://iowadot.gov/mvd/driverslicense/renew. You do have 60 days after the expiration date on your driver's license to renew.

The Governor's COVID-19 proclamation of disaster of emergency contains several waivers related to driver's license and vehicle titling, registration, and license plate requirements as well as overweight loads and hours of service requirements for motor carriers. Please contact us for the details of how this would affect your motor vehicle or driver's license.

Tax 641-939-8230 Motor Vehicle 641-939-8226 Driver's License 641-939-8238 Machel 641-939-8230

Thank you for your patience as we all try to get through this situation.

Sincerely, Machel Eichmeier Hardin County Treasurer